

Osceola County Red-Light Camera FAQs

Why has Osceola County implemented a Red-Light Safety Camera Program?

Traffic studies show that red-light running is a problem at many intersections throughout County. In August of 2019, a New AAA Foundation data analysis reported that more than two people are killed every day in red light running crashes, including drivers, passengers, pedestrians and cyclists. Osceola County is committed to the safety of the community and dedicated to reducing red-light violations and their potential for crashes and injuries on our roadways.

In Florida, benefits of red-light safety cameras extend beyond public safety and into the world of cutting edge science. The Mark Wandall Traffic Safety Act allocates a portion of traffic fines collected from safety cameras to Florida's trauma centers and to The Miami Project to Cure Paralysis. The Miami Project's research into spinal cord and brain injuries has a direct impact on the many victims of motor vehicle accidents that suffer these types of life altering injuries. Find out more here.

Public safety is the highest priority in Osceola County and we believe the Red-Light Safety Camera Program will help make our roadways safer for both residents and visitors of our community. These cameras are another way our County is using technology to improve public safety.

What is a red-light running violation?

A red-light running violation occurs when a motorist enters an intersection after the traffic signal has turned red. Motorists already in the intersection when the signal changes to red, waiting to turn for example, are not considered red-light violators.

Where are the red-light safety cameras located?

The intersections utilizing red-light safety technology are listed below. Each intersection is marked clearly with signs.

Camera #	Direction	Street	Cross Street
1	Eastbound	Cypress Parkway	North Doverplum Avenue
2	Westbound	Cypress Parkway	North Doverplum Avenue
3	Northbound	Pleasant Hill Road	Poinciana Boulevard
4	Southbound	Pleasant Hill Road	Poinciana Boulevard
5	Westbound	U.S. 192	Poinciana Boulevard
6	Northbound	Vineland Road	Polynesian Isle Boulevard
7	Southbound	Vineland Road	Polynesian Isle Boulevard
8	Northbound	Vineland Road	Poinciana Boulevard
9	Eastbound	U.S. 192	Celebration Avenue
10	Westbound	U.S. 192	Celebration Avenue
13	Eastbound	South Orange Blossom Trail	Pleasant Hill Road
14	Westbound	South Orange Blossom Trail	Pleasant Hill Road
15	Northbound	Pleasant Hill Road	South Orange Blossom Trail
16	Westbound	Osceola Parkway	Orange Blossom Trail
17	Northbound	South Poinciana Boulevard	South Orange Blossom Trail
18	Southbound	South Poinciana Boulevard	South Orange Blossom Trail
19	Westbound	U.S. 192 (LHT)	Poinciana Boulevard
20	Westbound	U.S. 192 (LHT)	Celebration Avenue

How does the red-light safety camera work?

The system activates when motion is detected just prior to the stop bar AFTER the traffic signal has turned red. The cameras capture two images of an alleged violation, taken from the rear of the vehicle.

- The first image shows the vehicle at the white stop bar and the illuminated red light.
- The second image shows the violator in the middle of the intersection with the red light illuminated.
- The license plate image is a close-up from one of the images captured.
- Data, including the time, date, and duration of the yellow and red lights, also is recorded.
- Cameras also record a 12-second digital video of the violation, including six seconds prior to and six seconds after running the red light.

What company provides the red-light safety camera program in Osceola County?

The Osceola County has contracted with Verra Mobility formerly known as American Traffic Solutions Inc. (ATS) which provides red-light and speed camera enforcement programs for more than 300 communities across North America. More information about Verra Mobility is at verramobility.com

Why did I receive this Notice of Violation?

Based upon images captured by a red-light camera system and then reviewed by local law enforcement, your vehicle was determined to have committed a red-light violation. As the vehicle owner, the Notice of Violation is mailed to you.

How much is the fine?

The civil penalty for this traffic infraction is \$158.00 if the violator pays within sixty (60) days of the postmark date of the Notice of Violation. No points will be assessed against your driving record as a result of this infraction.

What are my options?

1. Pay the fine

- Pay Online. Logon to www.ViolationInfo.com by entering your Notice of Violation number and PIN number shown in the red box on the front right of your Notice of Violation. Click the Pay button. There is a convenience fee of up to 5% of the total fine amount that will be assessed at the time of payment.
- Pay by Mail. Mail your check or money order, payable to Automated Traffic Control Violation System, in the enclosed envelope along with the coupon printed at the bottom of the Notice of Violation. Write the Notice of Violation number and the license plate number on your check or money order. Do not mail cash. The mailing address is:

Osceola County

Payment Processing Center
PO Box 35131
Seattle, WA 98124-5131

- Pay by Credit Card. Call toll free 1-866-790-4111 between the hours of 8:00 a.m. to 5:00 p.m., Monday-Friday. There is a convenience fee of up to 5% of the total fine amount that will be assessed at the time of payment.
- 2. **Request a Hearing**
You may request a hearing in writing within sixty (60) days of the postmark date of the Notice of Violation. A Hearing Request Form will be included with the Notice of Violation. The form can be found at www.ViolationInfo.com.
- 3. **Submit an Affidavit of Non-Responsibility**
 - a. You may submit an Affidavit of Non-Responsibility if your vehicle was sold or stolen, or in the care of another individual. If the vehicle was in the care, custody or control of another person, the Affidavit must be notarized. You may obtain an Affidavit of Non-Responsibility by visiting www.ViolationInfo.com . This Affidavit must be filled out accurately and, in its entirety, and presented to the court at the time of your hearing.
- 4. **What if I was not the driver/owner of the vehicle at the time of the violation?**
Per Osceola County you may request a hearing and submit an Affidavit of Non-Responsibility by mail. The Affidavit must be filled out accurately and in its entirety. You may obtain this form either by downloading and printing the form from www.ViolationInfo.com or visiting the Court in person. Bring the completed form to the Court in person on your hearing date.
- 5. **What happens if I ignore the Notice of Violation?** Failure to pay the civil penalty, request a hearing or to contest liability prior to the due date on the Notice of Violations will result in the issuance of a Uniform Traffic Citation.

Have additional questions about your Notice of Violation?

If you have any questions, please contact Customer Service toll free at 1-866-225-8875.
Si necesitas ayuda en Español, favor de llamar al 1-866-225-8875.